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Effective Date: 01 February 2025

1. General

Nordium Offshore d.o.o. (“Nordium”, “we”, “our”, “us”) is a professional training provider specialising in maritime, offshore, and industrial safety training. We operate as a CPD Member, an OpenCPD Member with self-accreditation rights, and a third-party audited company. By registering for and/or attending a course delivered by Nordium, participants (“Clients”, “Trainees”, “You”) agree to these Terms and Policies. These Terms are binding for all parties from the date of entry into force.

2. Memberships and Accreditation Rights

- As a CPD Member, Nordium has the right to use the official CPD Member logo in its promotional and training materials. All references to CPD are made in line with CPD policies.
- As an OpenCPD Member, Nordium has self-accreditation rights to develop and deliver training courses independently. Certificates issued under this framework are valid under OpenCPD self-accreditation standards.
- Nordium may also deliver third-party audited training courses, and where such audit or accreditation is in place, Nordium may issue certificates that confirm compliance with the applicable standard.

3. Scope of Training Services

- Nordium provides training courses on a non-transferable basis, as described in published course outlines.
- Training may be conducted at Nordium facilities, partner facilities, or client premises, depending on course requirements.
- Certificates represent confirmation of successful course completion. They are not guarantees of competence, future employment, or authority to work without employer supervision.

4. Liability Disclaimer

- All training is provided strictly for educational purposes. Nordium is not responsible for how participants or employers apply the knowledge and skills gained.
- Nordium is not liable for any incident, accident, injury, damage, or loss occurring outside the training environment.
- Nordium shall not be liable for indirect, incidental, or consequential damages, including but not limited to loss of earnings, contracts, or opportunities.
- The responsibility for verifying competence, fitness to work, and safe application of training rests entirely with the participant and/or their employer.

5. Health, Safety, and Participant Responsibilities

- Participants must be physically and mentally fit to attend training. All relevant medical conditions must be declared in advance.
- Participants must comply with all safety rules, wear prescribed PPE, and follow trainer instructions at all times.
- Nordium reserves the right to exclude any participant who fails to comply with safety instructions or whose behaviour endangers others.

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- Any injury, incident, or near miss during training must be reported immediately to the instructor.

6. Accreditation and Certification

- Certificates issued under self-accredited OpenCPD membership are valid as evidence of course completion in line with OpenCPD standards.
- Where Nordium delivers training under third-party audit and assessment, certificates may specify the relevant external standard.
- Nordium reserves the right to withhold or revoke certification if competence standards are not met, or if fees remain unpaid.

7. Insurance and Indemnity

- Nordium maintains public liability insurance and professional indemnity insurance covering its training activities.
- Clients and participants agree to indemnify, defend, and hold harmless Nordium, its staff, and contractors from and against any claims, liabilities, losses, or damages arising from:
 - failure to follow safety instructions,
 - misuse of training,
 - undisclosed medical or fitness conditions, or
 - use of certificates outside their intended scope.

8. Cancellations and Refunds

- All cancellations by Clients must be submitted in writing. Refunds or rescheduling will be handled according to Nordium's cancellation policy.
- Nordium reserves the right to postpone or cancel a course for safety, operational, or force majeure reasons. In such cases, Nordium's liability is limited strictly to refunding course fees paid.

9. Confidentiality and Data Protection

- Nordium processes participant data in accordance with GDPR and Croatian data protection laws.
- Data is collected solely for training administration, certification, and compliance purposes, and will not be shared with third parties except where legally required or with participant consent.

10. Governing Law and Jurisdiction

- These Terms and Policies are governed by the laws of the Republic of Croatia.
- Any disputes shall be resolved by the competent court in Karlovac, Croatia, unless otherwise agreed in writing by both parties.

11. Acceptance of Terms

By enrolling in Nordium Offshore training, the Client and/or Participant acknowledges that they have read, understood, and accepted these Terms and Policies in full. These Terms are binding and effective from 01 February 2025.